

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This the 19th day of December' 2023

C.G.No.40/2023-24/Kurnool Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

M. Nagaraju, Byrapuram (V), Midthur (M),
Nandyal District.

Complainant

AND

1. Dy. Executive Engineer/O/Nandikotkur
2. Executive Engineer/O/Kurnool Rural
3. Executive Engineer/Construction-1/Kurnool

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The case of the complainant is that his daughter M. Lavanya and his sister's daughter M. Chandrakala applied for agricultural service



connections about one year back by paying necessary deposit amounts but the respondents did not release the service connections.

02. The said complaint was registered as C.G.No.40/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant's daughter and sister's daughter did not register any application and also not submitted the required documents for releasing agricultural service connections inspite of their advice to them.

03. Now the point for determination is:

“Whether the complaint is maintainable without making any application to the respondents by the daughter and sister's daughter of the complainant for releasing the service connections as prayed for”?

04. No documents are marked for both the parties. Heard the respondents through video conferencing. The complainant remained absent.

05. **POINT:** The respondents during the hearing submit that the daughter and sister's daughter of the complainant did not register any application by producing the necessary documents i.e. Walta Certificate, Certificate of the Drilled agency, Pattadar Passbook, Income Certificate, last three years crop with source of water and no objection for fixing the meter which are required for processing release of the agricultural service

Verity

connections and as such the question of release of agricultural service connections does not arise.

06. The complainant along with his application did not produce any proof regarding the registration of application, payment of application fee and submission of the required documents while asking for a direction to release the agricultural service connections. In order to release the agricultural service connections, as rightly submitted by the respondents, a requisition in the form of an application along with certain documents referred above by the respondents are necessary from the consumer. But here in the case on hand the complainant failed to produce any proof to show that his daughter and sister's daughter have submitted the necessary applications and documents as per the requirement of the respondents and in such a case the complainant cannot ask for any direction for release of service connection to the respondents. If the daughter and sister's daughter of the complainant made any applications by paying the necessary fees and submitted the required documents and if there is any delay in the process of releasing the service connections by the respondents, then this Forum can issue directions. But when the application was not filed and required documents were not produced by



the complainant, this complaint is not maintainable and is liable to be dismissed. Accordingly, the point is answered.

07. ***In the result***, the complaint is dismissed. There is no order as to costs.
08. The complainant is informed that if he is aggrieved by the order of the forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada- 08 in terms of Clause 13 of Reg.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

(Sri) 19/12/23

CHAIRPERSON

R. Ramesh Babu
Member (Finance)

S. Srinivas 19/12
Member (Technical)

G. Sivarajam 19/12/2023
Member (Independent)

19/12/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38,
Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Verity